## Final meeting of captain and cruise leader

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At the end of every expedition with RV Polarstern captain and cruise leader will have a final meeting which is documented in writing. The cruise leader invites for the meeting. Copies are directed to the ship operator, the AWI logistics and scientific coordinator of RV Polarstern. In the final meeting the progress of the journey will be discussed and issues that require actions on land will be noted down. The documentation of the final meeting enables expression of complaints and precludes other ways.

The meeting aims to retain or even improve the good relationship between crew and participants. Highlights of the journey can be addressed but also problems which could not be mastered and require solution on land. Suggestions for improvements may also be issued here.

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Both sides can make their statements. The meeting is the last possibility for discussing critical points openly. We strongly encourage you to use this opportunity! Without this feedback we are not able to optimize processes etc.. Cruise leader as well as captain are sufficiently professional not to be offended by constructive criticism.

The meeting has to be recorded with a special form held by the captain. The protocol has to be signed from both sides with "taken note of". Later criticism cannot be regarded.

AWI ship coordination and ship operator get a copy of the protocol due to the reporting obligations of the ship. Afterwards it will be evaluated internally. If necessary there will be a meeting of ship operator, ship coordination and cruise leader for detailed discussion of the protocol and development of solutions.

RV Polarstern on its way to Cape Town (Photo: Thomas Steuer)



On the bridge deck of RV Polarstern (Photo: Martin Schiller)

