

## Software License Certificate No. 201202\_1311

### Standard Support

Company Name and Address:	Stiftung Alfred-Wegener-Institut,
Contact Person:	
E-Mail:	
Telephone:	
<i>RIEGL distributor:</i>	

The licensee may use the following *RIEGL LMS* software packages:

Qty.	License	Part. Nr.	Serial No.	Maintenance until
1	RiACQUIRE Single Scanner License	SW-GP-02-020-00	S9998874	10.04.2013

The 'Software License Certificate' gives access to free e-mail and telephone support as well as free software upgrades for the above mentioned *RIEGL* Software Packages (release and beta-versions, plugins) until the indicated maintenance data.

#### Download information:

For download use <http://www.riegl.com> -> Members Area  
(Download after registration only)

#### Support Options:

For support issues please get in contact either with:

- 1) the above mentioned *RIEGL* distribution partner within their official office hours or
- 2) *RIEGL LMS* via [support@riegl.com](mailto:support@riegl.com) or call the *RIEGL LMS* main telephone line +43-2982 4211 within the official office hours:  
Monday - Thursday 08:00 - 12:00 and from 13:00 - 17:00 CET  
Friday 08:00 - 12:00 and from 13:00 - 15:30 CET

After expiration of the 12 months standard *RIEGL* software support, extension with 'Extended Software Maintenance Certificate' is available.