

# Software License Certificate No. 201103\_897

## Standard Support

Company Name and Address:	Stiftung Alfred-Wegener-Institut für Polar- u. Meeresforschung Am Handelshafen 12 27570 Bremerhaven Deutschland
Contact Person:	Herr Ralf Siegmund
E-Mail:	
Telephone:	
RIEGL distributor:	

The licensee may use the following *RIEGL* LMS software packages:

No. of Licenses	License	Part. Nr.	Serial No.	Maintenance until
1	RiACQUIRE Single Scanner License	<a href="#">Part-No. 02Z06-02-029-00</a>	S9997784	15.04.2012

The "Software License Certificate" gives access to free e-mail and telephone support as well as free software upgrades for the above mentioned *RIEGL* Software Packages (release and beta-versions, plugins) until the indicated maintenance date.

### Download information:

For download use <http://www.riegl.com> → Downloads  
(Download after registration only)

### Support Options:

For support issues please get in contact either with:

- the above mentioned *RIEGL* distribution partner within their official office hours or
- *RIEGL* LMS GmbH via [support@riegl.com](mailto:support@riegl.com) or call the *RIEGL* LMS main telephone line +43-2982 4211 within the official office hours:

Monday – Thursday                      08:00 – 12:00 and from 13:00 – 17:00 CET  
Friday                                        08:00 – 12:00 and from 13:00 – 15:30 CET

After expiration of the 12 months standard *RIEGL* software support, extension with "Extended Software Maintenance Certificate" is available.